

CALIENTE 2017 FAQ'S

*Caliente is a Night Out Event for all Married People. Caliente happens **Friday, September 22nd** at our Christ Fellowship Stuart location with special guest Jared Hall – a Christian illusionist & comedian that will keep you on the edge of your seat.*

Caliente is going to be full of serious fun, because we believe the best way to protect your marriage is to enjoy your marriage. Caliente will add some spice and kick up the heat in your relationship!

Caliente Call Center Information

- *Phone Number: (800) 323-5743*
- *Email: support@brushfiretech.com*
- *Hours: Monday-Friday, 9am-6pm (Eastern Time)*

Caliente Event Details

- *Friday, September 22nd*
 - *Food Trucks & live music– 5 PM*
 - *Childcare available up to 5th grade beginning at 5 PM*
 - *Program begins at 7 PM*
 - *Event ends/Childcare closes at 9 PM*

Caliente Ticket Sales

- *Tickets go on sale Saturday, August 19th*
- *Tickets are general admission, no assigned seating.*
- *Pricing - \$40 per couple (plus \$2 service charge)*
 - *Includes childcare*
 - *concessions*
 - *post program treats*
 - *great entertainment*
 - *games and giveaways*

Speakers

- *James and Lisa Duvall will be hosting the Event.*
- *Special Guest: Jared Hall, a Christian illusionist and comedian.*

Can Anyone Attend Caliente?

- *This is an event for Married People only.*

Event Location

- *Christ Fellowship Stuart Location*
10205 Pratt Whitney Rd, Stuart, FL 34997

Tickets

- *Event goers MUST show their ticket upon arrival to Caliente. They can bring printed tickets or show the ticket on their smartphones. They will be given a bracelet for entering the event.*
- *Tickets are general admission, no assigned seating for this event.*

Will Call

- *There will be multiple will call areas where event goers can go if for some reason they forget to bring their ticket or if they do not have it on their phone.*

Event Length

- *5:00 PM – 9:00 PM*

Schedule

- *Event begins at 5:00 PM*
- *Food trucks open from 5:00 PM – 6:45 PM*
- *Doors Open at 6:30 PM*
- *Program from 7:00 PM – 8:30 PM*
- *Post Program Connect from 8:30 PM – 9 PM*

Food/Meals Available

- *There will be food trucks prior to the event with food for purchase. They will be open starting at 5:00 PM. Coffee and dessert will be served after the event.*

Doors Open: Earliest time people can arrive before the event start.

- *The event begins at 5:00 PM with food trucks. The actual event will begin at 7 PM inside the worship center. **DOORS FOR THAT SEGMENT WILL OPEN AT 6:30PM.***

REFUNDS/EXCHANGE POLICY: Are any refunds allowed and if so, are there certain situations to allowing a refund?

- *Refunds for this event will be allowed until the day of the event. Refunds will be given for the \$40 ticket price (the \$2 service charge is non-refundable).*

Do volunteers attend Caliente at no cost?

- *All event goers should purchase a ticket for admission inside the worship center.*
- *Volunteers will need to purchase tickets.*

Child tickets/Childcare: Is there childcare available? Can attendees bring children?

- *There is childcare for this event for children up to 5th grade.*
- *You must register for childcare when you purchase your event ticket.*
- *We will not be able to receive unregistered children for the event.*
- *Only newborn infants will be allowed into the worship center event.*
- *Childcare opens at 5:00 PM and ends at 9:00 PM.*

Handicap Seating

- *Handicap seating will be available for Caliente.*

Group Discounts

- *There are no group discounts available.*

Food & Drink allowed during event

- *There will be seating inside the lobby and outside near the food trucks for eating and drinking prior to the event.*
- *Drinks and concession snacks will be allowed into the worship center when the event doors open at 6:30 PM.*

Parking: Will parking be free?

- *Parking for Caliente is free.*