# Diesel 2017 FAQs

#### **Brushfire Call Center Information**

• Phone Number: 800-323-5743

• Email: support@brushfiretech.com

Hours: Monday – Friday, 9 AM – 6 PM (Eastern Time)

#### Diesel 2017 Dates

October 12th & 13th 2017

### **Speakers**

- Jentezen Franklin from Free Chapel in Gainesville, Georgia.
- Todd Mullins (Host Church Pastor) from Christ Fellowship Church in Palm Beach Gardens, Florida

# Can anyone attend Diesel 2017?

 This event is open to men of all ages. Unfortunately, this event is not for women (Our women's event is in May 2018!)

#### **Event Location**

Christ Fellowship Church Gardens Location
 5343 Northlake Blvd. Palm Beach Gardens. FL 33418

#### **Travel Directions:**

- From I-95 North: Take exit 77 for Northlake Blvd. Turn left onto Northlake Blvd. and drive for 1.4 miles. Christ Fellowship Church Gardens Location will be on the right.
- From I-95 South: Take exit 77 for Northlake Blvd. Turn right onto Northlake Blvd. and drive for 1.3 miles. Christ Fellowship Church Gardens Location will be on the right.

#### **Tickets**

Event goers MUST show their ticket upon arrival to Diesel 2017.
 They can bring printed tickets or show the ticket on their smartphones.

#### Will Call

 There will be multiple will call areas where event goers can go if for some reason they forget to bring their ticket or if they do not have it on their phone.

## **Event Length**

• 5:00 PM - 10:00 PM

#### Schedule

- Event begins at 5:00 PM
- Food Trucks and Diesel Exhibits open from 5:00 PM 6:45 PM
- Doors open at 6:15 PM
- Program (Inside) from 7:00 PM 8:45 PM
- After party and Diesel Exhibits open from 8:45 PM 10:00 PM

### Food/Meals Available

 There will be food trucks prior to the event with food for purchase. They will be open starting at 5 PM. Coffee and desserts will be served after the event.

# Doors Open: Earliest time people can arrive before the event start.

 The event begins at 5 PM with food trucks and multiple vendors in our Diesel Exhibits. The actual event will begin at 7 PM inside the worship center. Doors for that segment will open at 6:15 PM.

Refunds / Exchange Policy: Are even exchanges allowed between the 2 events or to move someone to sit next to others etc.? Are any refunds allowed and if so, are there certain situations to allowing a refund?

- Refunds for this event will be allowed until October 6<sup>th</sup> at the end
  of the day. Those seats should become available again once
  the refund has been processed.
- Even exchanges will be allowed until each night is sold out.

# Do volunteers attend Amazing at no cost?

 All event goers should purchase a ticket for admission inside the Worship Center. Volunteers will need to purchase tickets.

# On Site Box Office / Registration: Can attendees purchase tickets anywhere ahead of time without calling in or going online?

• Tickets can only be purchased online or via call center.

# Child Tickets/Childcare: Is there childcare available? Can attendees bring children? If children attend, is there a cost? Free for younger lap children?

- There is not childcare for this event.
- This program is recommended for those who are middle school aged and up.
- A ticket must be purchased for each attendee (unless it is an infant or very young child not taking up a seat)

# Deaf/Hard of Hearing Seating: Any special seating/closed caption/ASL?

TBD

# Is there Spanish Translation?

 Yes, Spanish Translation will be provided for both nights of Diesel 2017.

# **Handicap Seating**

- Handicap seating will be available for Diesel 2017.
- Are there group discounts?

• There are no group discounts for Diesel 2017.

#### Can other churches attend Diesel?

• The experience speaks to the heart & house of CF men but other churches are welcome.

# Parking: Are their paid parking or is it free?

• Parking for Diesel 2017 is free.

### Food & Drink allowed during event

• Food and drinks are not allowed inside the Worship Center.

# **Photo & Video Policy**

 Photos and Videos are allowed throughout the event. Event goers are encouraged to post on social media about their experience.

#### **Restrooms**

 There are multiple restrooms located around the worship center.
 Most women's restrooms will be converted to men's restrooms for this event.

#### **Elevators**

• There will be no elevators needed at this event.