

# CALIENTE 2017 FAQ'S

Caliente is a Night Out Event for all Married People. Caliente happens **Thursday, April 20** at our Christ Fellowship Royal Palm location. Ted Cunningham - a comedian on the Date Night Comedy Tour and an author of several books on Marriage and Family will be the special guest.

Caliente is going to be full of serious fun, because we believe the best way to protect your marriage is to enjoy your marriage. Caliente will add some spice and kick up the heat in your relationship!

## Caliente Call Center Information

- Phone Number: (800) 323-5743
- Email: [support@brushfiretech.com](mailto:support@brushfiretech.com)
- Hours: Monday-Friday, 9am-6pm (Eastern Time)

## Caliente Event Details

- Thursday, April 20<sup>th</sup>
  - Food Trucks & live music– 5:30 PM
  - Childcare available up to 5<sup>th</sup> grade beginning at 5:30 PM
  - Doors open at 6:15 PM
  - Program begins at 7 PM

## Caliente Ticket Sales

- Tickets go on sale Saturday, March 11<sup>th</sup>
- Tickets are general admission, no assigned seating.
- Pricing - \$40 per couple
  - Includes childcare
  - concessions
  - delicious dessert
  - great entertainment
  - games and giveaways

## Speakers

- James and Lisa Duvall will be hosting the Event.
- Ted Cunningham, a comedian on the Date Night Comedy Tour and author of several books on Marriage & Family will be the special guest.

## **Can Anyone Attend Caliente?**

- *This is an event for Married People only.*

## **Event Location**

- *Christ Fellowship Royal Palm Location  
9905 Southern Blvd., Royal Palm Beach, Florida 33411*

## **Travel Directions**

- *From I-95 North: Go south on I-95. Take exit 98/Southern Blvd. Turn right (west) onto Southern Blvd. Drive 7.8 miles west. Take a slight right to exit Southern Blvd. at the Royal Palm Nissan. Christ Fellowship Royal Palm Location is on your right.*
- *From I-95 South: Go north on I-95. Take exit 98/Southern Blvd. Follow same directions as above, heading west on Southern Blvd. to the Christ Fellowship Royal Palm Location.*

## **Tickets**

- *Event goers MUST show their ticket upon arrival to Caliente. They can bring printed tickets or show the ticket on their smartphones. They will be given a bracelet for entering the event.*
- *Tickets are general admission, no assigned seating for this event.*

## **Will Call**

- *There will be multiple will call areas where event goers can go if for some reason they forget to bring their ticket or if they do not have it on their phone.*

## **Event Length**

- *5:30 PM – 9:00 PM*

## **Schedule**

- *Event begins at 5:30 PM*
- *Food trucks open from 5:30 PM – 6:45 PM*
- *Doors Open at 6:30pm*
- *Program from 7:00 PM – 8:30 PM*
- *Dessert Connect from 8:30 PM – 9 PM*

## **Food/Meals Available**

- *There will be food trucks prior to the event with food for purchase. They will be open starting at 5:30pm. Coffee and dessert will be served after the event.*

## **Doors Open: Earliest time people can arrive before the event start.**

- *The event begins at 5:30pm with food trucks. The actual event will begin at 7pm inside the worship center. **DOORS FOR THAT SEGMENT WILL OPEN AT 6:30PM.***

## **REFUNDS/EXCHANGE POLICY: Are any refunds allowed and if so, are there certain situations to allowing a refund?**

- *Refunds for this event will be allowed until April 13<sup>th</sup> at the end of the day. Those seats should become available again once the refund has been processed.*

## **Do volunteers attend Caliente at no cost?**

- *All event goers should purchase a ticket for admission inside the worship center.*
- *Volunteers will need to purchase tickets.*

## **Child tickets/Childcare: Is there childcare available? Can attendees bring children?**

- *There is childcare for this event for children up to 5<sup>th</sup> grade.*
- *You must register for childcare when you purchase your event ticket.*
- *We will not be able to receive unregistered children for the event.*
- *Only newborn infants will be allowed into the worship center event.*

## **Handicap Seating**

- *Handicap seating will be available for Caliente.*

## **Group Discounts**

- *There are no group discounts available.*

## **Food & Drink allowed during event**

- *There will be seating inside the lobby and outside near the food trucks for eating and drinking prior to the event.*
- *Drinks and concession snacks will be allowed into the worship center when the event doors open at 6:30 PM.*

## **Parking: Will parking be free?**

- *Parking for Caliente is free.*

## **Elevators**

- *There will be no elevators needed at this event.*